Enterprise Payment Solutions™ (EPS)

JHA EPS SmartPay Business℠
Remote Deposit Complete™

January 2018

Scanner Installation: Quick Start for Remote Deposit Complete

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Introduction

The *Scanner Installation Quick Start: Remote Deposit Complete* is meant to assist users through the installation of EPS Device Control and any scanner(s) necessary. Prior to beginning your scanner installation, you will need the following information from your financial institution.

- The application URL where you will use the provided Administrator login credentials

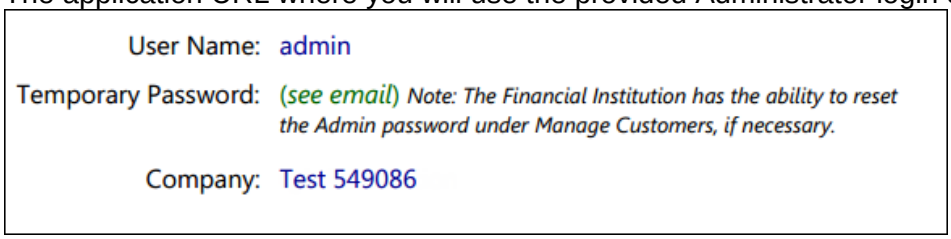

FIGURE 1 - SAMPLE INFORMATION

- Your Merchant ID and scanner model/scanner number
- Instructions for any EPS Education training you wish to schedule

NOTE: Upon logging in to the application, you will be prompted to change your temporary password. A password must be between 8-15 characters and contain at least one uppercase letter, one lowercase letter, and one number. EPS Support is not available for training in the use of the application.

In addition to the login letter, your financial institution can provide you with the *Remote Deposit Complete Handbook*, a guide that assists you with the use of the application once it has been installed.

System Requirements

For an optimal experience a high-speed Internet connection is recommended, in addition the following components are required for working with the application(s).

NOTE: The application does not support Apple® Boot Camp® or any virtualization software.

For the PC:

- Local administrative rights
- USB port 2.0 or higher
- .NET® Framework 4.6 or higher

For Microsoft® Windows®:

- Windows 7 Service Pack 1: Microsoft Internet Explorer® 11 or Google Chrome™

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- Windows 8.1: Microsoft Internet Explorer 11 or Google Chrome
- Windows 10: Microsoft Internet Explorer 11, Microsoft Edge®, or Google Chrome

NOTE: The current version of Chrome and its two previous versions are supported.

The following scanners support this application's features.

Scanner	Model Supported
Panini®	I:Deal® WI: Deal My Vision X Vision X
Digital Check®	CX30 TS230 TS240
RDM®	EC7000i EC7500i
Epson®	Capture One TMS 1000
Unisys Burroughs®	Micro EX Micro Elite SmartSource Professional® SmartSource Professional Elite SmartSource Merchant Elite SmartSource Value

Configuring Temporary Internet Files and History Settings – Internet Explorer Only

Configuring these settings can keep the pages in the system consistently refreshed with information.

1. Open **Control Panel** from your *Start* menu.
2. Select **Internet Options**.

NOTE: You may need to select **Network** and **Internet** and then **Internet Options**.

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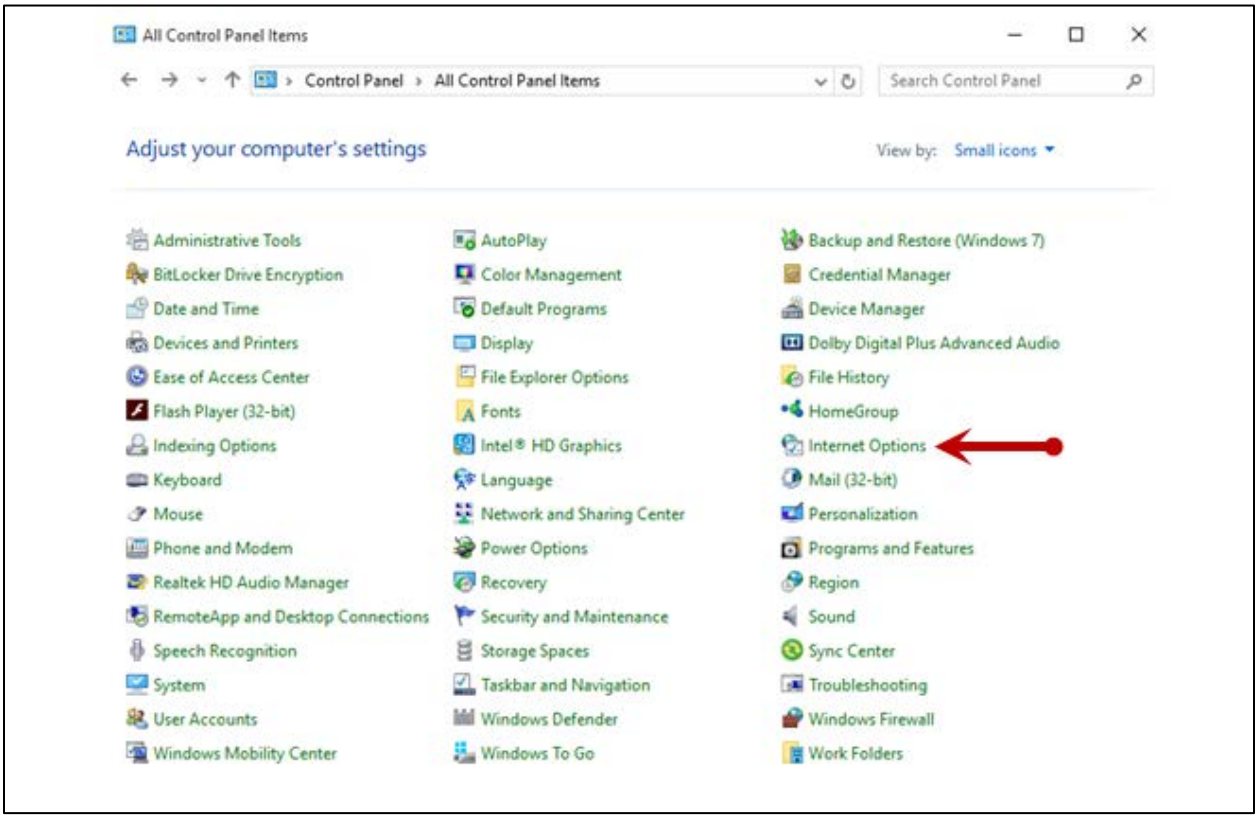

FIGURE 2 – GENERAL TAB FOR INTERNET OPTIONS

3. From the tabs at the top of the *Internet Options* window, select **General**.

FIGURE 3 - GENERAL TAB FOR INTERNET OPTIONS

4. Under the *Browsing history* section, select the **Settings** option.

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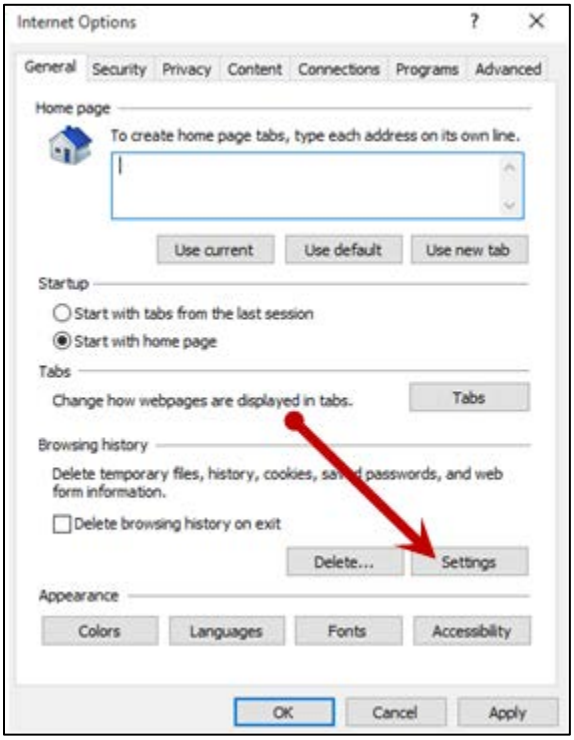

FIGURE 4 - SETTINGS OPTION UNDER BROWSING HISTORY

5. The *Temporary Internet Files and History Settings* window appears. Under *Check for newer versions of stored pages*, select the **Every time I visit the webpage** option.

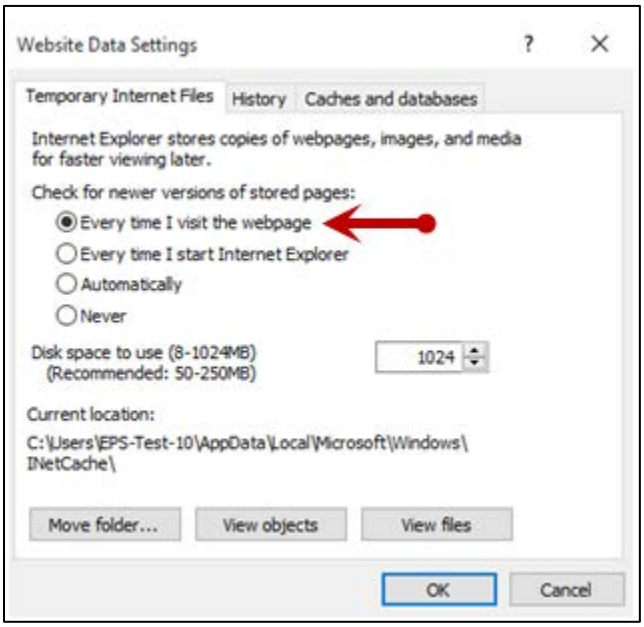

FIGURE 5 – WEBSITE DATA SETTINGS

6. Select **OK** at the bottom of the *Temporary Internet Files and History Settings* window.

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7. Select **OK** from the bottom of the *Internet Options* window.

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Installing Device Control

If you are accessing the Remote Deposit application for the first time, you will need to install Device Control, a feature used to manage your scanner(s). Device Control will need to be installed before you can begin making deposits.

NOTE: If you are having issues installing Device Control or your scanner, please contact epssupport@profitstars.com or 877-542-2244.

1. Navigate to your financial institution's application, and complete the **User Name**, **Password**, and **Company** fields.
2. Click **Login**.

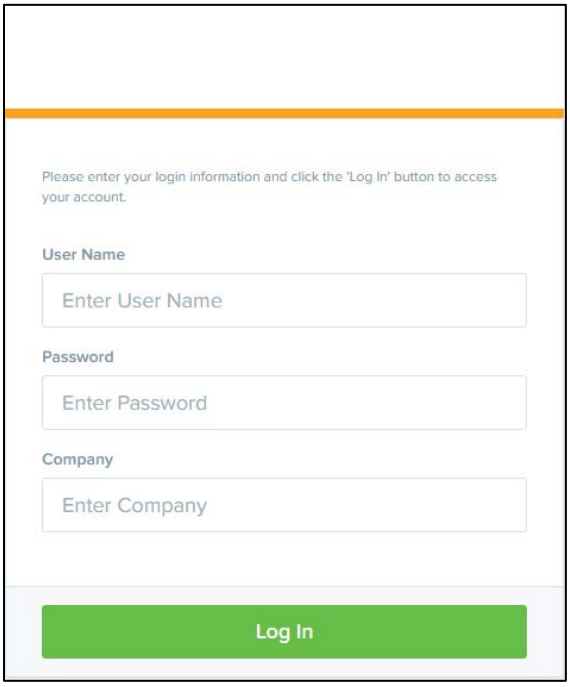

FIGURE 6 - LOGIN

3. Select **Transactions** from the left main menu.

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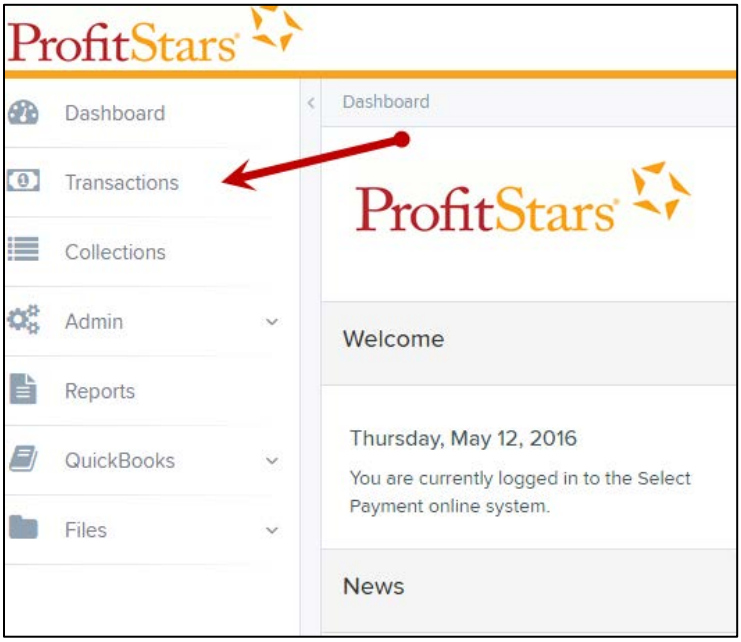

FIGURE 7 - TRANSACTIONS OPTION

4. Under *Check Processing*, choose **Remote Deposit Complete**.

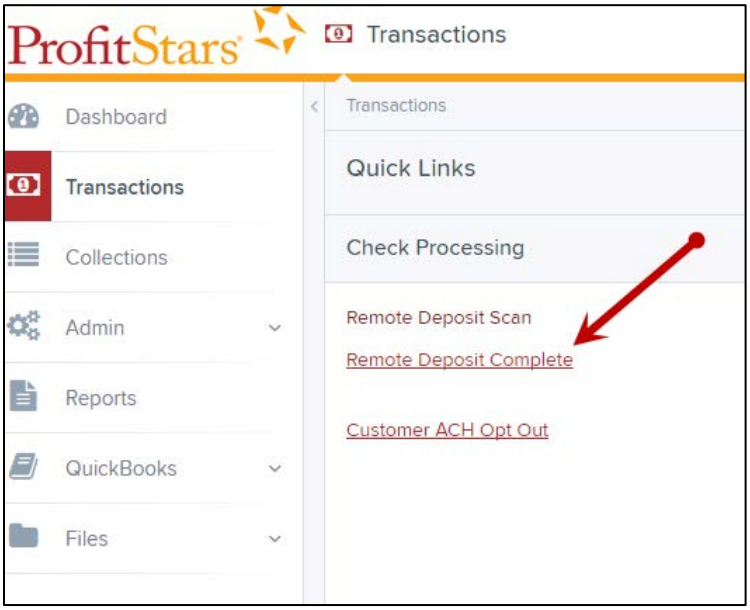

FIGURE 8 - REMOTE DEPOSIT COMPLETE OPTION

5. The *Open Deposits* page appears. Select **Create New Deposit**, as shown below.

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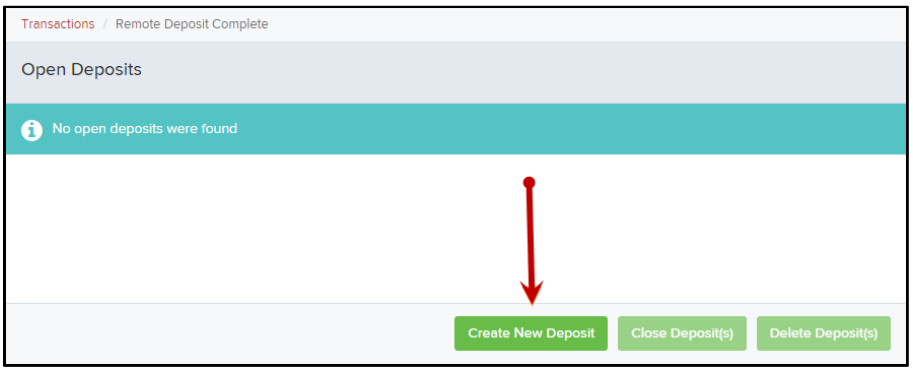

FIGURE 9 – CREATE NEW DEPOSIT BUTTON

6. The *Device Control* prompt appears, informing you that Device Control is attempting to launch. Select **Run** to continue.
   For Google Chrome users, click on the **ProfitStarsDeviceCon….exe** (as shown in the second image below).

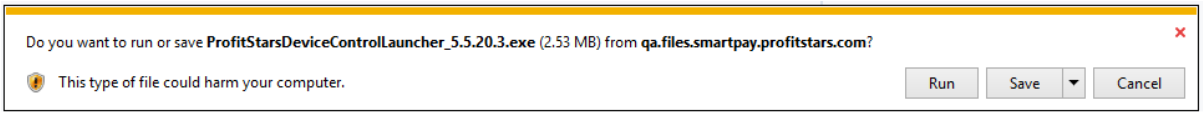

FIGURE 10 - LAUNCH DEVICE CONTROL – INTERNET EXPLORER 11

FIGURE 11 - LAUNCH DEVICE CONTROL – GOOGLE CHROME

7. The system will prompt you to begin installing Device Control. Click **Install** to continue. This may take several minutes.

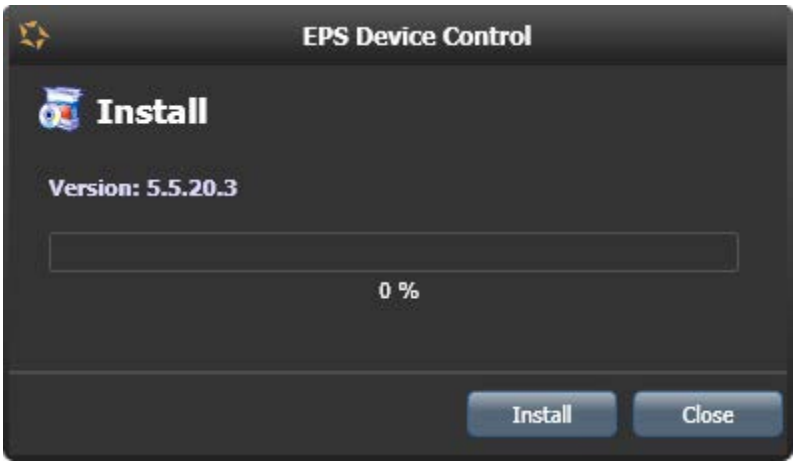

FIGURE 12 - PROMPT TO INSTALL DEVICE CONTROL

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8. A prompt appears to ensure that a user with Administrator rights to the computer will proceed with the installation. Click **OK** to continue.

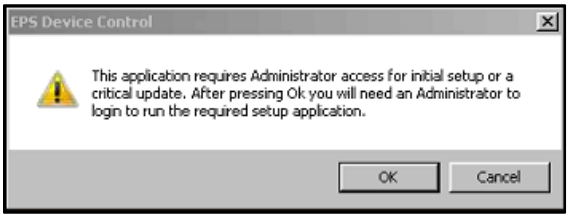

FIGURE 13 - PROMPT FOR USER WITH ADMINISTRATOR RIGHTS TO COMPUTER

9. A prompt may appear for the application to make additional changes. Select **Yes** to continue.

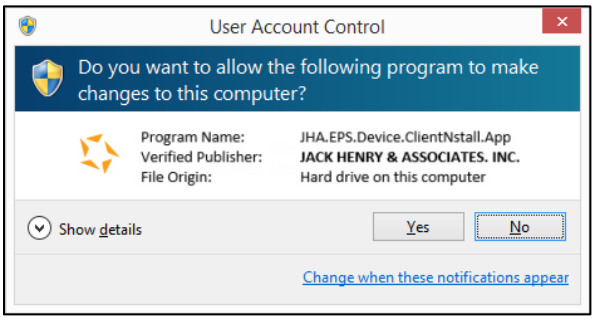

FIGURE 14 - USER ACCOUNT CONTROL PROMPT

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Installing Your Scanner

1. Choose the scanner and model you wish to install, and then select **Install**.

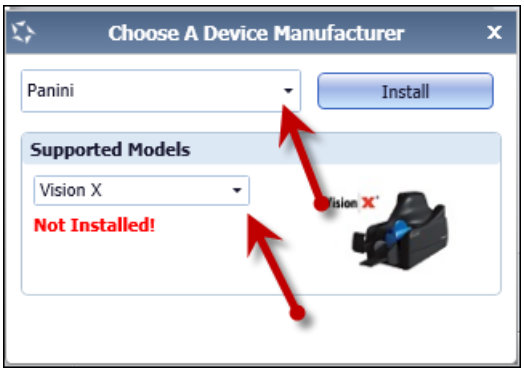

FIGURE 15 - SELECTING A DEVICE AND MODEL

2. The *Add/Remove Devices* window appears. Choose the scanner you wish to add, and then click **Install**.

FIGURE 16 - ADD/REMOVE DEVICES

3. The *Install Wizard* appears. Disconnect the scanner's USB or power cable from your computer, and exit all other applications. Click **Next** in the *Install Wizard* to continue.

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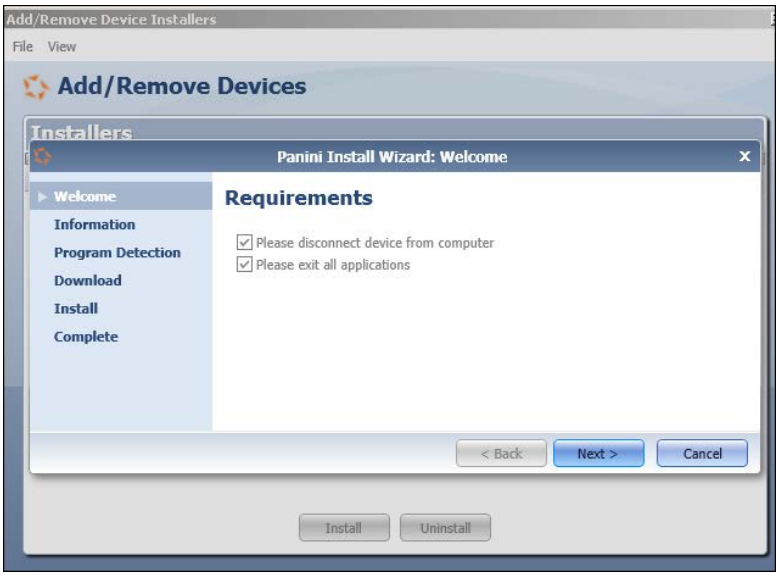

FIGURE 17 - INSTALL WIZARD

4. The *Install Wizard* displays the *Installer Information* prompt. Choose **Next** to continue.

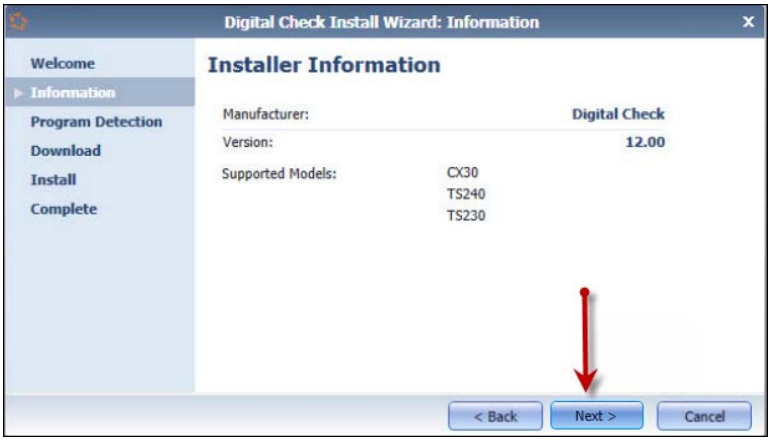

FIGURE 18 - INSTALLER INFORMATION

5. The *Install Wizard* displays the *Install Ready* prompt. Select **Next** to continue.

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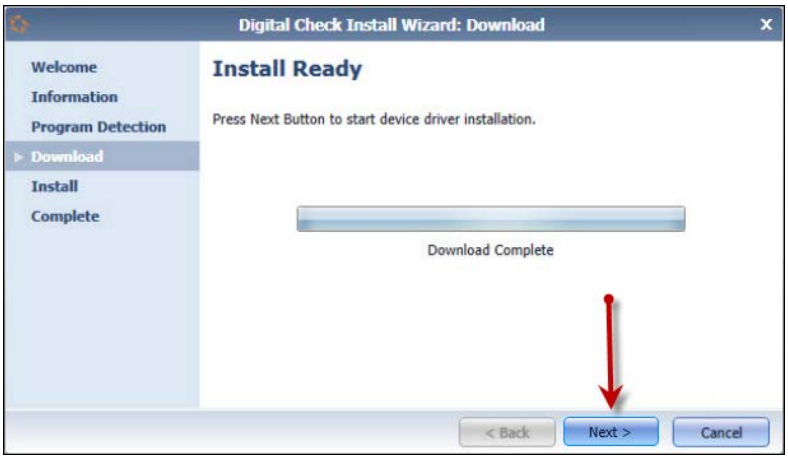

FIGURE 19 - INSTALL READY PROMPT

6. The *Install Wizard* displays the *Install Done* prompt. Click **Next** to continue.

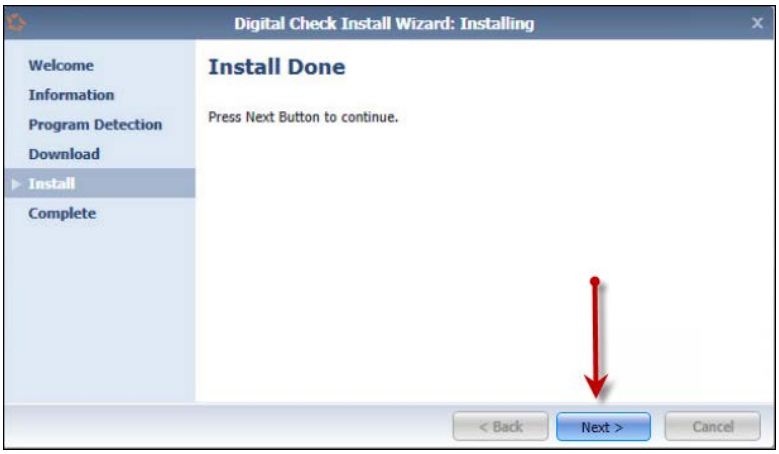

FIGURE 20 - INSTALL DONE

7. After the *Install Wizard* has completed, connect the scanner to your computer, and then click **Finish**. The scanner is now installed.

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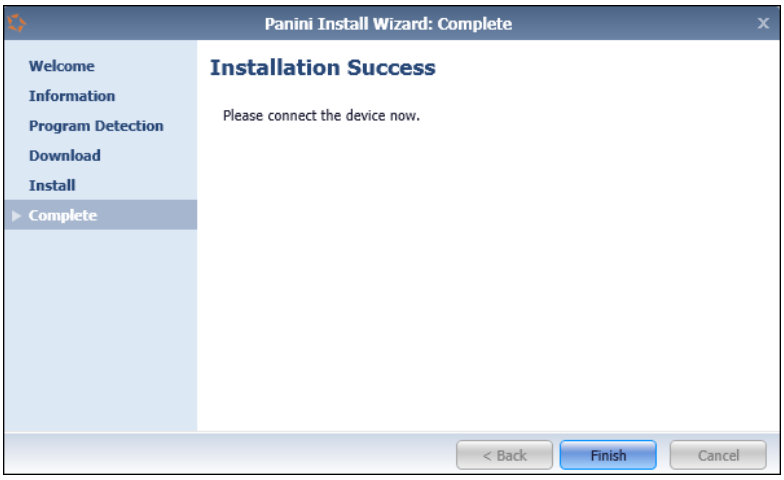

FIGURE 21 - INSTALLATION COMPLETE

NOTE: When you begin making deposits, ensure that the **Scanner Terminal #** field is populated on the *Create New Deposit* page. When this field is populated, you are ready to begin scanning checks.

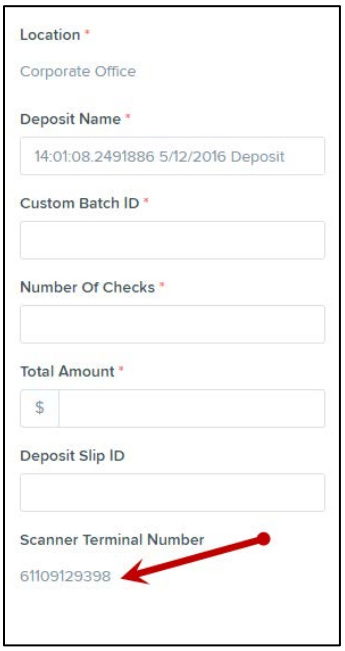

FIGURE 22 - SCANNER TERMINAL NUMBER FIELD

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